

Customer Satisfaction Survey Site

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Please note: Click on company name, Alerts, or All Responses links below to view detailed reports.

Survey Results From 10/1/2007 through 3/6/2008

Company Name	Referral Rate	CSS Score	Install Submit	Service Submit	Total Submit	Install Response	Service Response	Total Response	Response Rate
Goode A/C and Htg, Inc.	100%	98	42	0	42	21	0	21	50%

	Last 30 days
Alerts	0
All Responses	3

Referral Rate: Would you recommend the contractor to your friends or family?

	Definitely Would	Probably Would	Neutral	Probably Would Not	Definitely Would Not	No Answer
Installation	90%	10%	0%	0%	0%	0%
Service	0%	0%	0%	0%	0%	0%

CSS Score: How would you rate your satisfaction with the contractor personnel?

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	No Answer
Installation	85%	14%	1%	0%	0%	0%
Service	0%	0%	0%	0%	0%	0%

[All Questions Installation Report](#)

[All Questions Service Report](#)